

PRODUCT DISCLOSURE STATEMENT (PDS)

Lithium-ion Battery Recovery, Transport & Disposal Services



1. Important Information

This Product Disclosure Statement (PDS) provides important information about the Lithium-ion Battery Recovery, Transport and Disposal Services provided by Fire Scene Battery Recovery.

This PDS must be read carefully before engaging our services.

It is intended to provide general information only and does **not** constitute legal, engineering, electrical, fire investigation, or insurance advice.

2. Service Provider Details

- **Company Name:** Fire Scene Battery Recovery
- **ABN:** 315 613 284 95
- **Contact:** +61 494 640 975
- **Email:** info@fsbatteryrecovery.com.au
- **Operating Region:** Western Australia

3. Description of Services

Our services involve the **controlled recovery, handling, packaging, transport, and disposal or handover of damaged, defective, fire-affected, or potentially unstable lithium-ion batteries** arising from:

- Fire incidents
- Residential incidents
- Commercial and industrial incidents
- Insurance loss events

Services may include, subject to site conditions and agreement:

- Scene attendance and safety assessment
- Thermal scanning and temperature monitoring
- Identification and recovery of accessible batteries
- Isolation and containment

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- Dangerous Goods (DG) compliant packaging
 - Transport to approved facilities
 - Disposal or secure handover
 - Documentation for insurance and compliance purposes
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4. Services Not Included

Unless expressly agreed in writing, our services **do not include**:

- Fire cause and origin determination
 - Electrical testing, certification, or reinstatement
 - Gas testing, certification, or reinstatement
 - Structural engineering assessments
 - Environmental remediation beyond battery recovery
 - Building decontamination or demolition
 - Regulatory, legal, or insurance advice
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5. Lithium-ion Battery Risks

Lithium-ion batteries present **inherent and unpredictable risks**, including but not limited to:

- Thermal runaway
- Delayed re-ignition (hours or days after the incident)
- Toxic and flammable gas release
- Electrical shock hazards
- Explosive rupture

All batteries are treated as **potentially unstable** unless clearly demonstrated otherwise.

Despite industry-aligned controls, **residual risk cannot be fully eliminated**.

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6. Safety & Operational Controls

Where practicable and safe, we apply the following controls:

- Scene safety assessment
- Confirmation of electrical power and gas isolation (where accessible and applicable)
- Establishment of exclusion zones
- Use of thermal imaging before, during, and after handling
- Minimal handling principles
- Use of approved fire-resistant and DG-compliant packaging
- Emergency response readiness

Work may be delayed, suspended, or ceased where safety cannot be reasonably assured.

7. Limitation – Battery Location & Identification (Critical Disclosure)

Fire and incident scenes may involve:

- Structural collapse
- Concealed voids
- Extensive debris fields
- Heat-altered, fragmented, or destroyed battery components
- Battery systems concealed within walls, ceilings, vehicles, plant, or equipment

While reasonable steps are taken to locate lithium-ion batteries using **visual inspection, occupant information, and thermal imaging**, **it is not guaranteed that all batteries or battery components present at a scene will be identified or recovered.**

Accordingly:

- No warranty or guarantee is given that all lithium-ion batteries present at a site will be located or removed.
- Undetected batteries may remain concealed, inaccessible, or inactive at the time of attendance.
- Responsibility for undisclosed, hidden, or inaccessible batteries remains with the property owner, occupier, or responsible party.

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- Further intrusive investigation or demolition may be required to achieve full certainty, which is outside the standard scope of services.
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8. Dangerous Goods Transport

Recovered batteries are transported as **Dangerous Goods** in accordance with relevant Australian requirements.

This includes:

- UN-approved packaging
- DG labelling and documentation
- Vehicle suitability and load restraint
- Emergency response provisions

Transport timing and routing are subject to safety considerations and receiving facility acceptance.

9. Disposal & Handover

Recovered batteries are delivered to **approved facilities** for:

- Secure storage
- Recycling
- Treatment
- Approved destruction

A **Disposal or Handover Certificate** may be issued where applicable.

Final disposal methods are determined by the receiving facility and applicable regulatory requirements.

10. Documentation Provided

Depending on the agreed scope, documentation may include:

- Recovery records
- Thermal temperature logs
- Photographic records

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- DG transport documentation
- Disposal or handover certificates

Documentation is provided for **record-keeping, insurance, and compliance support only** and does not certify site safety, fire cause, or absence of remaining hazards.

11. Fees & Charges

Fees may be calculated based on:

- Attendance or call-out
- Time on site
- Battery type and quantity
- Battery weight (kg)
- Packaging requirements
- Transport distance
- Risk level or after-hours work

Quotes or rate schedules may be issued separately.

12. Client Responsibilities

Clients must:

- Provide accurate and complete information about the incident and site
- Confirm lawful authority to remove batteries
- Ensure safe access to the site
- Advise of known hazards, prior incidents, or concealed battery systems

Failure to disclose relevant information may affect service delivery or safety outcomes.

13. Limitations of Liability

To the maximum extent permitted by law:

- We do not guarantee identification or recovery of all lithium-ion batteries or components at a site.

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- We are not responsible for latent, concealed, or undisclosed batteries.
- We do not guarantee that recovered batteries will not re-ignite before, during, or after handling or transport.
- Liability is limited to the scope of services expressly agreed and performed.

Nothing in this PDS excludes statutory consumer protections that cannot be lawfully excluded.

14. Insurance

We maintain appropriate business insurances relevant to the services provided. Evidence of insurance may be supplied upon request.

15. Privacy

Information collected is used solely for:

- Service delivery
- Compliance and record-keeping
- Insurance documentation

Information is handled in accordance with applicable privacy legislation.

16. Acceptance of Services

Engagement of our services constitutes acceptance of the terms and limitations outlined in this PDS, unless otherwise agreed in writing.