

Support at Home

Provider Price List

Effective 1 July 2026

Clear, all-inclusive pricing for respectful, nurse-led and culturally responsive support at home. We explain and agree prices with you before services begin.

WHAT PERCENTAGE MIGHT I PAY?

Your percentage is applied to the price of each service you receive. The Australian Government pays the rest.

Income and assets assessment outcome	Clinical Supports	Independence	Everyday Living
Full pensioner	0%	5%	17.5%
Part pensioner or Commonwealth Seniors Health Card holder	0%	5%–50%	17.5%–80%
Self-funded without a Commonwealth Seniors Health Card, or means not disclosed	0%	50%	80%

Example for a full pensioner: \$110 cleaning × 17.5% = \$19.25 paid by you; the Government pays \$90.75.

Your exact rate is advised by Services Australia. "No worse off" arrangements may apply if you were receiving or approved for a Home Care Package on or before 12 September 2024.

CLINICAL SUPPORTS Health and care services

Clinical Supports are fully government funded for approved participants. Services are delivered or supervised by appropriately qualified professionals.

NURSING CARE

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Registered nurse — per hour	\$180	\$205	\$245	\$275	\$330
Enrolled nurse — per hour	\$160	\$185	\$220	\$245	\$285
Nursing assistant — per hour	\$125	\$140	\$165	\$200	\$250

Everyday nursing consumables normally carried by the nurse are included in the hourly price.

NURSING CARE CONSUMABLES

Item / service	Price	How it is charged
Specialised participant-specific nursing products	Actual cost	Agreed before purchase where possible and supported by the supplier invoice.

CLINICAL SUPPORTS Allied health and care management

Prices are per hour. Agreed direct and related indirect clinical activities are documented and charged at the applicable service rate.

ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Allied health therapy assistant	\$130	\$170	\$210	\$210	\$320
Podiatrist	\$170	\$195	\$240	\$240	\$375
Social worker	\$200	\$230	\$285	\$285	\$440
Speech pathologist	\$245	\$280	\$350	\$350	\$545
Dietitian or nutritionist	\$215	\$245	\$300	\$300	\$465
Aboriginal and Torres Strait Islander health practitioner	\$130	\$170	\$210	\$210	\$320
Aboriginal and Torres Strait Islander health worker	\$130	\$170	\$210	\$210	\$320
Physiotherapist	\$210	\$235	\$290	\$290	\$445
Psychologist	\$260	\$320	\$390	\$390	\$595
Exercise physiologist	\$205	\$230	\$285	\$285	\$440
Occupational therapist	\$215	\$260	\$320	\$320	\$500
Counsellor or psychotherapist	\$215	\$220	\$275	\$275	\$425
Music therapist	\$150	\$165	\$200	\$200	\$310

CARE MANAGEMENT

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Home support care management — per hour	\$135	\$150	\$175	\$205	\$245
Home support restorative care management — per hour	\$180	\$200	\$225	\$250	\$300

For ongoing Support at Home, 10% of the quarterly budget is set aside for care management. Care management does not attract a participant contribution.

PRESCRIBED NUTRITION

Item / service	Price	How it is charged
Prescribed nutritional products and aids	Actual cost	Purchased only for an assessed need and supported by the supplier invoice.

INDEPENDENCE Personal care and community connection

A participant contribution may apply. Services must be included in your approved support plan and agreed in your service agreement.

Personal care change from 1 October 2026. Personal care moves to Clinical Supports and becomes fully government funded for participants approved for these services. MC Support's listed provider price remains unchanged.

PERSONAL CARE

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Assistance with self-care and activities of daily living — per hour	\$115	\$125	\$150	\$180	\$220
Assistance with self-administration of medication — per hour	\$115	\$125	\$150	\$180	\$220
Continence management (non-clinical) — per hour	\$115	\$125	\$150	\$180	\$220

SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Group social support — per hour	\$100	\$129	\$153	\$202	\$303
Individual social support — per hour	\$115	\$150	\$170	\$230	\$345
Accompanied activities — per hour	\$115	\$150	\$170	\$230	\$345
Cultural support — per hour	\$115	\$150	\$170	\$230	\$345
Digital education and support — per hour	\$115	\$150	\$170	\$230	\$345
Assistance to maintain personal affairs — per hour	\$115	\$150	\$170	\$230	\$345

EXPENSES TO MAINTAIN PERSONAL AFFAIRS

Item / service	Price	How it is charged
Eligible phone or internet expenses	Actual cost	Only where allowed by the Support at Home service list and agreed before payment.

INDEPENDENCE Therapy, respite and transport

Services are subject to professional availability, your assessed needs and prior agreement.

THERAPEUTIC SERVICES FOR INDEPENDENT LIVING

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Acupuncturist — per hour	\$155	\$180	\$220	\$220	\$350
Chiropractor — per hour	\$150	\$165	\$205	\$205	\$320
Diversional therapist — per hour	\$150	\$165	\$200	\$200	\$310
Remedial massage therapist — per hour	\$155	\$180	\$220	\$220	\$350
Art therapist — per hour	\$145	\$165	\$200	\$200	\$310
Osteopath — per hour	\$155	\$180	\$225	\$225	\$355

HOME OR COMMUNITY RESPITE

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Flexible respite — per hour	\$115	\$125	\$150	\$185	\$225
Community and centre-based respite — per hour	\$115	\$125	\$150	\$185	\$225

Overnight respite is charged using the applicable hourly time bands. The estimated total is agreed in writing before the service.

DIRECT TRANSPORT

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
0–10 km — per one-way trip	\$125	\$150	\$197	\$255	\$350
11–30 km — per one-way trip	\$190	\$220	\$280	\$325	\$380

Direct transport means MC Support provides the driver and vehicle and does not stay at the destination. Trips over 30 km are quoted and agreed before booking.

INDIRECT TRANSPORT

Item / service	Price	How it is charged
Taxi or rideshare voucher — per one-way trip	Actual supplier fare	We discuss the likely fare and protect your budget before booking where possible. Your statement shows the actual amount charged by the supplier.

AT–HM SCHEME Assistive technology and home modifications

AT–HM funding is separate from the ongoing quarterly budget. Items and work must match your assessed need and approved support plan.

ASSISTIVE TECHNOLOGY ITEMS

Item / service	Price	How it is charged
Managing body functions items — purchase or loan	Actual cost	Supplier invoice; agreed before purchase or arrangement.
Self-care items — purchase or loan	Actual cost	Supplier invoice; agreed before purchase or arrangement.
Mobility items — purchase or loan	Actual cost	Supplier invoice; agreed before purchase or arrangement.
Domestic life items — purchase or loan	Actual cost	Supplier invoice; agreed before purchase or arrangement.
Communication and information management items — purchase or loan	Actual cost	Supplier invoice; agreed before purchase or arrangement.

ASSISTIVE TECHNOLOGY PRESCRIPTION AND CLINICAL SUPPORT

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Qualified professional support — per hour	\$190	\$220	\$275	\$325	\$450

AT administration and coordination. \$95 per hour, charged pro-rata and capped at the lower of 10% of the assistive technology cost or \$500. The total is agreed in writing before purchase or arrangement.

HOME MODIFICATION ITEMS

Item / service	Price	How it is charged
Approved home modification work and associated services	Actual cost	Contractor invoice and receipts; agreed before work begins.

HOME MODIFICATION PRESCRIPTION AND CLINICAL SUPPORT

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Qualified professional support — per hour	\$190	\$220	\$275	\$325	\$450

Home modification coordination. \$120 per hour, charged pro-rata and capped at the lower of 15% of the home modification cost or \$1,500. The total is agreed in writing before work begins.

EVERYDAY LIVING Practical help for a safe and comfortable home

A participant contribution may apply. Each price includes the normal costs required to deliver the listed service.

DOMESTIC ASSISTANCE

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
General house cleaning — per hour	\$110	\$125	\$150	\$180	\$220
Laundry services — per hour	\$105	\$120	\$145	\$175	\$215
Shopping assistance — per hour	\$110	\$125	\$150	\$180	\$220

HOME MAINTENANCE AND REPAIRS

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Gardening — per hour	\$115	\$130	\$160	\$205	\$250
Assistance with home maintenance and repairs — per hour	\$120	\$135	\$165	\$210	\$255

MATERIALS FOR HOME MAINTENANCE AND REPAIRS

Item / service	Price	How it is charged
Eligible products, parts and materials	Actual cost	Agreed before purchase and supported by the supplier invoice or receipt.

MEALS

Service / unit	Weekday 8am–6pm	Weekday outside hours	Saturday	Sunday	Public holiday
Meal preparation — per hour	\$115	\$125	\$150	\$185	\$225
Meal delivery — per meal	\$22	\$22	\$22	\$22	\$22

Meal delivery is the most frequently charged price. Any supplier variation is discussed and agreed in writing before the service is arranged.

IMPORTANT PRICING INFORMATION

- Standard hours are Monday to Friday, 8:00am–6:00pm, excluding public holidays.
- Each listed service price is all-inclusive. MC Support does not add separate entry, exit, package management, scheduling, administration or travel fees, except actual-cost items and the clearly stated capped AT–HM coordination charges.
- Prices and any variations are explained and agreed with you before services begin and recorded in your service agreement or updated budget.
- Services are provided according to your assessed needs, approved support plan, professional availability and MC Support's registration categories.
- MC Support reviews its most frequently charged prices every two months and updates My Aged Care and this website price list when required.
- This schedule is general information. Your signed service agreement and individualised budget record the prices that apply to you.

Questions about a price? Call 0401 932 959 or email admin@mcsupport.com.au. We will explain what is included, your options and any participant contribution before you decide.

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