

BOBCATS

LOCKSMITHS

ABN:

7768289751

Effective date:

30 June 2026

Review frequency:

12 months

Privacy Policy

**What is this policy?**

This policy explains what personal information our business collects, why we collect it, how it's used and how we take steps to protect it.

**Why do we have it?**

Bobcats Locksmiths ("we", "our", or "us") is committed to protecting your privacy and handling your personal information responsibly.

What information we collect

What information we collect	How we use your information
We may collect personal information including: • Your name • Phone number • Email address • Service address • Billing information • Details about the locksmith services you request	We use your information to: • Provide locksmith services • Respond to enquiries and quotes • Schedule appointments • Issue invoices and receive payments • Contact you about your booking • Meet our legal and business obligations

We only collect the information we need to provide our services and communicate with you.

We do not sell or rent your personal information to anyone.

How we protect your information

We take reasonable steps to keep your personal information secure and protect it from unauthorised access, loss, misuse, or disclosure.

Sharing your information

We may share your information with trusted third-party service providers where necessary to operate our business, such as payment processors or accounting software. These providers are required to handle your information securely.

We may also disclose information where required by Australian law.

Website information

If you visit our website, we may collect limited technical information such as your IP address, browser type, and pages visited. This information helps us improve our website and services.

Our website may use cookies to enhance your browsing experience. You can manage or disable cookies through your web browser settings.

Accessing or correcting your information

You may request access to the personal information we hold about you or ask us to correct inaccurate information by contacting us.

Contact Us

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