

Greg Milne

Senior Project & Program Manager

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SUMMARY

Senior Project and Program Manager with 20+ years delivering complex technology and business change across banking, energy, government, education and infrastructure sectors. Experienced managing the full project lifecycle — investment logic and business case through planning, execution, go-live and handover — in agile, waterfall and hybrid environments.

Track record leading multi-million-dollar programs and multi-vendor, multi-country delivery teams, turning around distressed projects, and building strong relationships with stakeholders, sponsors and clients. Comfortable directing highly technical teams while keeping delivery grounded in clear governance, risk management and commercial discipline.

CORE EXPERTISE

- Agile & waterfall program delivery
- Program & resource planning
- Tendering & procurement
- Risk & issue management
- Troubled project recovery
- Stakeholder & client relationship management
- Business case, investment logic & estimation
- Vendor, supplier & third-party management
- Financial management & reporting
- Rollout / go-live planning & implementation
- Banking & payments systems delivery
- Team leadership, coaching & mentoring

PROJECT DELIVERY EXPERIENCE

Bank of Papua New Guinea | Port Moresby, PNG

Mar 2024 – Jun 2026

Central bank — expert consulting & advisory support (Contract)

- Took over a highly distressed Core Banking System replacement program; re-established project governance and rebuilt stakeholder confidence.
- Led a refresh of the investment logic and business case and directed development of detailed functional and non-functional requirements.
- Ran an extensive procurement process to select a strategic delivery partner; advised on establishing a delivery framework and mentored in-house project resources.

Powerlink Queensland | Brisbane, QLD

Sep 2021 – Dec 2023

High-voltage electricity transmission network operator (Contract)

- Led the DIMA3 project, a major agile software build replacing core Energy Management System components for Queensland's transmission network, budget ~\$16m.
- Led a team of up to 20 SMEs, developers, testers, analysts and coordinators as part of the wider NGNO transformation programme.

Data#3 | Brisbane, QLD

Feb 2020 – Aug 2021

IT services provider (Contract)

- Delivered a Windows 10 SOE rollout and M365/mailbox migration for ~700 users across 15 Queensland sites, including Teams and OneDrive deployment.
- Led a hybrid Exchange upgrade (2010 → 2019) for ~600 users across Queensland and Laos.
- Managed replacement of edge network and firewall infrastructure with enterprise Cisco hardware, including WLAN, SD-WAN, 802.1x and Cisco Umbrella.

University of Queensland | Brisbane, QLD

Apr 2019 – Feb 2020

Contract

- Delivered a class sign-on / timetabling system replacement (Allocate+ SaaS) for ~50,000 students and 8,000 staff, budget ~\$1m.

- Managed a project team of 5 plus multiple internal delivery teams and 2 external vendors, integrating with PeopleSoft, timetabling, SAML and SMTP systems, including a large change management and training workstream.

Open Polytechnic | Wellington, NZ

Aug 2018 – Mar 2019

Tertiary distance-learning provider (Contract)

- Delivered Power BI dashboards, Genesys PureCloud and bespoke tools for the student mentoring team, working closely with BAs to define requirements.

Kiwirail | Wellington, NZ

Jul 2017 – Jul 2018

State-owned rail & inter-island shipping operator (Contract)

- Delivered a major AMOS Business Suite upgrade for the Interislander ferry fleet, budget ~\$300k, with a team of 7 plus 2 vendors including a Singapore-based partner.
- Led ships' infrastructure, data room relocation (~\$250k) and industrial Wi-Fi rollout (~\$75k) projects, each involving multiple vendors and suppliers.

Dimension Data | Wellington, NZ

Feb 2015 – Dec 2016

Global IT company (Contract)

- Led a multi-workstream security project for ANZ Bank (~\$2m) restructuring Internet Banking application and database components across DMZ zones.
- Delivered enterprise Wi-Fi, WAN/LAN fit-outs and network refreshes for Earthquake Commission, New Zealand Transport Agency and New Zealand Trade & Enterprise; managed 2 successful government tender responses.

EARLIER CAREER

Additional project management and delivery experience, 2003 – 2015:

- Meridian Energy (2014–2015): Firewall migration and DMZ design (~\$480k); Exchange 2003/2007 → 2010 upgrade (~\$980k).
- Gen-I / Spark Digital (2009–2014): Security infrastructure redesign for IAG; multi-environment application integration for Department of Corrections; GroupWise re-platforming (~1,500 mailboxes); enterprise application rollouts for ACC.
- Provoke Solutions (2008–2009): Recovered two over-budget, behind-schedule government website/EDRMS projects for the Ministry of Transport; delivered an ANZ Bank internal sales tracking platform.
- Department of Corrections (2005–2007): SAP R/3 upgrade (4.6C → ECC5, ~\$800k) and offender-data reporting delivery.
- Unisys, Westpac Banking Corporation and other roles (1998–2005): Global information-security accreditation project, VoIP infrastructure delivery, and early-career project/business analysis roles at Westpac.

EDUCATION & CERTIFICATIONS

- PRINCE2 Practitioner
- Associate Certificate in Project Management – ESI International / George Washington University
- Managing Projects, Scheduling & Cost Control, and Risk Management – George Washington University
- Mastering the Management of Iterative Development – Equinox