SUPPORT AT HOME FEE SCHEDULE – FY 2026-27

Caring Continence Assessments (CCA) provides specialist continence assessment and clinical advice to home care providers supporting adults with bladder and bowel continence needs.

CCA can work with home care providers to identify continence needs, recommend appropriate products, and provide clear clinical recommendations that can be incorporated into the client's care plan.

Services may include:

- Comprehensive bladder and bowel continence assessments
- Review of continence products and product requirements
- Recommendations for continence management and toileting routines
- Assessment of functional and environmental factors affecting continence
- Continence product selection and prescription recommendations
- Clinical reports with practical recommendations for the client and care team
- Catheter-related continence education and advice where appropriate
- Liaison with the client's GP, allied health professionals or care team, with consent

Fees

Continence Assessment, Report & Prescription
$175.00 per hour
Typical comprehensive assessment: 4–6 hours

The assessment time may include preparation, review of relevant information, clinical assessment, clinical reasoning, product research, and preparation of the report and recommendations.

The number of hours required will be discussed and agreed with the home care provider prior to commencing additional clinical work.

Follow-up Consultation
$175.00 per hour

Saturday Rate
$250.00 per hour

Follow-up time will be discussed and agreed according to the client's individual needs.

Telehealth

Assessments can be provided Australia-wide via secure telehealth, providing a convenient and private option for clients who are unable to attend a clinic.

No travel time or mileage fees are charged for telehealth appointments.

Home visits – Central Coast NSW

Home visits are available by arrangement.

Travel time is charged at the applicable hourly rate.

Mileage: **$1.00 per kilometre**, calculated on the return journey.

Any applicable travel fees will be discussed and agreed with the home care provider prior to the home visit.

Where a home care provider requests a service on behalf of a client, appropriate consent and service arrangements will be confirmed before the assessment.

Service Agreement

A **Service Agreement** will be provided before services commence, outlining the services requested, agreed fees and estimated clinical time.

The home care provider will only be charged for services and clinical time that have been requested or agreed to in advance.