

Chris PC - IT Service Price List



Service	Fee	Unit	Description
Diagnosis Fee	\$80.00	1 Hour	This is the flat fee we charge to diagnose your problem. Most problems can be solved during the diagnosis period.
15 Minute Blocks	\$20.00	15 Mins	If required after the diagnosis fee, we charge in 15 minute blocks.
Same Day Service Fee	\$40.00	1	On top of all fees if using same-day service, ensures prompt response and priority assistance.
Diagnosis Fee (Weekend)	\$120.00	1 Hour	Weekend Diagnosis: This is the flat fee we charge to diagnose your problem. Most problems can be solved during the diagnosis period.
Diagnosis Fee (Public Holiday)	\$120.00	1 Hour	Public Holiday Diagnosis: This is the flat fee we charge to diagnose your problem. Most problems can be solved during the diagnosis period.
Diagnosis Fee (Out Of Hours)	\$120.00	1 Hour	Out Of Hours Diagnosis. Out Of Hours is from 5pm to 9am Monday to Friday. This is the flat fee we charge to diagnose your problem. Most problems can be solved during the diagnosis period.
30 Minute Blocks	\$60.00	30 Mins	Out Hours, Weekends and Public Holidays. If required after the diagnosis fee, we charge in 30 minute blocks.
Remote Tech Support	\$60.00	45 Mins	For remote technical support, we may able to fix your issue remotely at a very affordable rate.
Device Servicing - Software	\$60.00	Per Device	Device servicing at the software level.
Device Servicing - Hardware	\$135.00	Per Device	Device servicing at the hardware level.
Device Servicing - Soft/Hard	\$150.00	Per Device	Discounted device servicing for both Software and Hardware level.

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Service	Fee	Unit	Description
Windows 11 Install Service	\$90.00	Per OS	Labour for Windows installation services, including formatting drives and reinstalling Windows on existing systems or setting up Windows on new PCs. Get a clean, optimised system with all necessary updates and drivers. Excludes installation of 3rd party software. <u>Requires your own valid Windows key.</u>
Linux OS Install Service	\$120.00	Per OS	Labour for Linux installation services, including formatting drives. Get a clean, optimised system with all necessary updates and drivers. Excludes installation of 3rd party software.
Windows Old Install Service	\$150.00	Per OS	Installation of older versions of Windows, such as Windows 95, 98, XP, 7, 8 or 10. Great for running legacy software. Requires Windows key where applicable.
Data Recovery	\$150.00	Per Hour	Recover data from traditional spinning hard drives or solid-state drives (SSDs). Transfer the recovered data to another hard drive, ensuring a smooth process with careful handling and attention to detail. Excludes cost of hard drive if needed.
System Builds	\$110.00	Per Build	Labour to assemble systems using your parts. This includes cable management, testing, optimising BIOS settings, installing your operating system, and ensuring both the BIOS and operating system are fully updated. Additionally, we ensure that all drivers are <u>installed and your system is configured for optimal performance.</u>
Hardware Upgrades	\$90.00	1 Hour	Labour to install new or used components to upgrade your systems. Components from your old or faulty systems are carefully examined and tested to build a functional system, <u>suitable for sale or re-commissioning.</u>
Deep Cleaning	\$130.00	1 Hour	Clean and dust internal/external computers, servers, enterprise hardware, server racks, cabinets switches, ups, power boards and cables etc...
Cable Management	\$100.00	Per Hour	Professional cable management services including labeling, internal cable organisation, power board upgrades, UPS upgrades, and surge protection. Enhance safety, improve aesthetics and optimise productivity with our expert solutions. Excludes cost of hardware.

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3D Printing	\$100.00	Per Item	Simply e-mail us your design and we'll print it off and send it to you. Complex designs could take a few hours to complete, including failures.
Digitising	\$45.00	Per Hour	We can scan all of your physical documents and upload them to cloud storage or put them into any media you like.
E-Waste Collection	\$85.00	Per Load	Free for small items (depends on items) if collected locally. Otherwise from \$85.00 depending on items, quantity, weight and location.
Reports	\$80.00	Per Report	Professional, detailed reports for banks and insurers covering scams, malware findings, or hardware damage from accidents or disasters.

Service	Fee	Unit	Description
Test & Tag	\$190.00	Per Job	Our minimum call-out fee includes testing and tagging for up to 15 items. After that, it's just \$5 per additional item. We also offer attractive bulk discounts for larger quantities, making it more cost effective for 100s of items.
Training	\$95.00	Per Hour	Our Tech Device Training sessions are designed for those who need a bit more guidance with technology. Maximum 3 participants, we'll provide training from the comfort of your own location, ensuring a supportive environment where you can learn together at your own pace.
Web Design	\$290.00	Per Design	Affordable web design service offering up to 5 pages with stock graphics and logos expertly uploaded to the internet. Perfect for anyone seeking a professional online presence. Internet address included. Duration 3-5 business days, depending on how quickly you provide the necessary information.

Note: Unless stated otherwise all prices are valid from Mon-Fri, 9am-5pm.