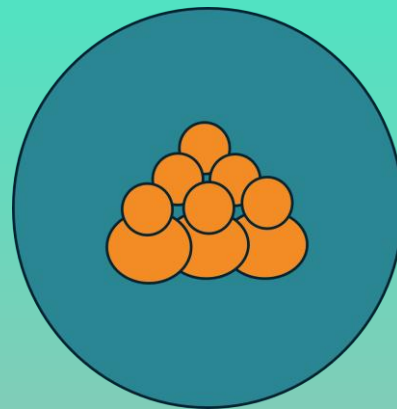


Communication that Cares

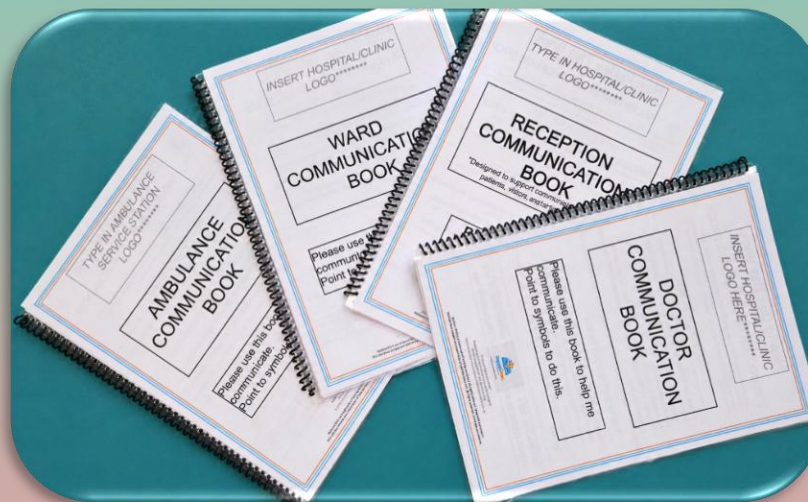


Every voice deserves to be heard.



SUPPORT POD®

SPECIALISED COMMUNICATION BOOKS FOR HEALTHCARE SETTINGS



Supporting people with communication difficulties in critical moments



WHAT ARE THESE COMMUNICATION BOOKS?

These communication books are designed to support individuals who experience difficulty expressing their needs, particularly in high-stress healthcare environments.

They use clear visuals and structured layouts to help people communicate pain, needs, emotions, and essential information quickly and effectively.

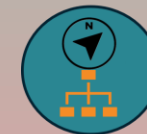


WHO BENEFITS?

- Non-verbal or minimally verbal individuals
- Individuals with speech or language difficulties
- People with autism
- Patients experiencing trauma
- Healthcare professionals and carers



VISUAL SYMBOLS for easy understanding



STRUCTURED LAYOUTS for quick navigation



TRAUMA-INFORMED and user-friendly



SUITABLE FOR ALL ages and abilities



Communication



Compassion



Understanding

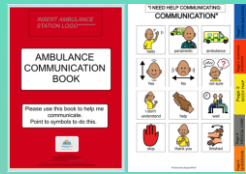


Dignity



OUR COMMUNICATION BOOK RANGE

Covers can be any colour requested. Vocabulary/symbols can be changed to suit individual choices/needs.



AMBULANCE COMMUNICATION BOOK

- Designed for emergency response situations.
- Quick access to pain, needs and immediate concerns.
- Back page includes a notebook for individual notes to be recorded.



GP DOCTOR COMMUNICATION BOOK

- Supports appointments and consultations.
- Helps express symptoms, history and concerns.



WARD COMMUNICATION BOOK

- For ongoing hospital stays.
- Covers daily needs, emotions, routines and care.



RECEPTION COMMUNICATION BOOK

- Assists with check-in and initial communication.
- Helps explain needs before appointments.



AGED CARE COMMUNICATION BOOK

- Supports inhouse residents.
- Covers daily needs, emotions, routines and care.



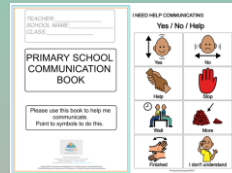
CHILDREN'S HOSPITAL RECEPTION COMMUNICATION BOOK

- Assists with check-in and initial communication.
- Helps children and families explain needs before appointments.



CHILDREN'S HOSPITAL WARD COMMUNICATION BOOK

- For ongoing hospital stays.
- Covers daily needs, emotions, routines and care.



PRIMARY SCHOOL COMMUNICATION BOOK

- Supports communication in the classroom and playground.
- Helps students express needs, feelings and choices.



Why they are important

In emergency and healthcare settings, communication barriers can lead to distress, misunderstanding, and delayed care.

These books:

- Reduce anxiety and frustration
- Support trauma-informed care
- Improve patient outcomes
- Assist staff in understanding needs quickly
- Promote dignity, choice and independence



WHY CHOOSE THESE BOOKS?

- Created with real-world experience
- Focused on dignity and respect
- Easy for staff and carers to use
- Practical for fast-paced environments

GET IN TOUCH:

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Supporting communication for everyone

Redcliffe Qld



BETTER COMMUNICATION
BETTER CARE
BETTER OUTCOMES



Helping every voice be heard 



MADE FOR REAL LIFE. DESIGNED WITH CARE.

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