



Home Services	Fee	Unit	Description
Diagnosis Fee	\$99.00	1 Hour	This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.
15 Minute Blocks	\$25.00	15 Mins	If required after the diagnosis fee, charged in 15 minute blocks.

Same Day Service Fee	\$40.00	1	Additional fee, ensures prompt response and priority assistance.
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Diagnosis Fee (Weekend)	\$150.00	1 Hour	Weekend Diagnosis: This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.
Diagnosis Fee (Public Holiday)	\$150.00	1 Hour	Public Holiday Diagnosis: This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.
Diagnosis Fee (Out Of Hours)	\$150.00	1 Hour	Out Of Hours Diagnosis. Out Of Hours is from 5pm to 9am Monday to Friday. This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.
30 Minute Blocks	\$75.00	30 Mins	Out Hours, Weekends and Public Holidays. If required after the diagnosis fee, charged in 30 minute blocks.

Remote Tech Support	\$80.00	45 Mins	For remote technical support, I may able to fix your issue remotely at a very affordable rate.
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Business Services Plans	Fee	Unit	Description
Managed IT Services	\$90.00	Per User	Covers your day to day IT needs, email, office, teams, printing and staff changes. Includes basic help desk and remote technical support. Includes cloud services.
Security & Protection	\$45.00	Per User	Lock down your security with real time threat protection, proper password control and full data backup. If anything goes wrong, you're protected and recoverable.

Business Services	Fee	Unit	Description
Diagnosis Fee	\$150.00	1 Hour	This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.

Same Day Service Fee	\$60.00	1	Additional fee, ensures prompt response and priority assistance.
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Diagnosis Fee (Weekend)	\$250.00	1 Hour	Weekend Diagnosis: This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.
Diagnosis Fee (Public Holiday)	\$250.00	1 Hour	Public Holiday Diagnosis: This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.
Diagnosis Fee (Out Of Hours)	\$200.00	1 Hour	Out Of Hours Diagnosis. Out Of Hours is from 5pm to 9am Monday to Friday. This is the flat fee charged to diagnose your problem. Most problems can be solved during the diagnosis period.

Remote Tech Support	\$90.00	1 Hour	For remote technical support, problems can be solved remotely.
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Other Services	Fee	Unit	Description
Device Servicing - Software	\$80.00	Per Device	Device servicing at the software level. Optimise software processes.
Device Servicing - Hardware	\$140.00	Per Device	Device servicing at the hardware level. Remove and clean hardware.
Device Servicing - Soft/Hard	\$150.00	Per Device	Discounted device servicing for both Software and Hardware level.
Windows 11 Install Service	\$90.00	Per OS	Labour for Windows installation services, including formatting drives and reinstalling Windows on existing systems or setting up Windows on new PCs. Get a clean, optimised system with all necessary updates and drivers. Excludes installation of 3rd party software, e-mail/printer/wifi setup and data transfer. Licence required.
Linux OS Install Service	\$120.00	Per OS	Labour for Linux installation services, including formatting drives. Get a clean, optimised system with all necessary updates and drivers. Excludes installation of 3rd party software.
Windows Old Install Service	\$150.00	Per OS	Installation of older versions of Windows, such as Windows 95, 98, XP, 7, 8 or 10. Great for running legacy software. Requires OS and Windows key where applicable.
Data Recovery	\$150.00	Per Hour	Recover data from traditional spinning hard drives or solid state drives (SSDs). Transfer the recovered data to another hard drive, ensuring a smooth process with careful handling and attention to detail. Excludes cost of hard drive if needed.
Smart Device Setup	\$99.00	Per Hour	Set up and configure smart devices include smart video doorbells, smart speakers and assistants, smart lights, smart thermostats, smart TVs, smart plugs and outlets, security cameras, smart sprinkler systems, smart locks and home automation hubs.
Hardware Upgrades	\$99.00	1 Hour	Labour to install components to upgrade your systems. New parts such as RAM, storage, graphics cards, optical drives or CPUs are carefully fitted and tested to ensure a fully functional system. Excludes cost of hardware if needed.

System Builds	\$110.00	Per Build	Labour to assemble systems using your parts. This includes cable management, testing, optimising BIOS settings, installing your operating system, and ensuring both the BIOS and operating system are fully updated. Additionally, I ensure that all drivers are installed and your system is configured for optimal performance.
Digitising/Digitisation	\$45.00	Per Hour	Scanning all of your physical documents or photos and upload them to cloud storage or put them onto any media you like.
E-Waste Collection	\$85.00	Per Load	Free for small items (depends on items) if collected locally. Otherwise from \$85.00 depending on items, quantity, weight and location.
Reports	\$150.00	Per Report	Professional, detailed reports for banks and insurers covering scams, malware findings, or hardware damage from accidents or disasters.
Cable Management	\$99.00	Per Hour	Professional cable management services including labeling, internal cable organisation, power board upgrades, UPS upgrades and surge protection. Enhance safety and improve aesthetics. Excludes cost of hardware.
Deep Cleaning	\$130.00	1 Hour	Clean and dust internal/external computers, servers, enterprise hardware, server racks, cabinets switches, ups, power boards and cables etc...
Training/Tutorial/Tution	\$99.00	Per Hour	Tech Device Training sessions are designed for those who need a bit more guidance with technology. Maximum 2 participants, I'll provide training from the comfort of your own location, ensuring a supportive environment where you can learn together at your own pace.
Web Design	\$390.00	Per Design	Affordable Web design service offering up to 5 pages with stock graphics and logos expertly uploaded to the internet. Perfect for anyone seeking a professional online presence. Internet address included.

Note: Unless stated otherwise all prices are valid from Mon-Fri, 9am-5pm.