

# **Capability Statement**

TRANSFORM YOUR SHAREPOINT INTO A BUSINESS ASSET

### **About**

**CurlPoint** helps small and medium-sized organisations (including Boards and notfor-profits) maximise their Microsoft 365 investment.

We design intuitive SharePoint environments that streamline operations, support governance and reduce reliance on unnecessary software.

While IT providers rightly focus on infrastructure and security, CurlPoint fills the gap in strategic design and content management ensuring the right people have access to the right information at the right time.

> Your success, powered by our lived experience

"Your expertise in SharePoint was invaluable to our team. I have since implemented many of the strategies you shared with us in my current role, and I can confidently attest to their effectiveness.

I have no doubt that you will continue to deliver exceptional results for all of your future clients."

Umar, 2024

## **Core Competencies**

- Microsoft 365 Optimisation: Expertise in leveraging Microsoft 365 tools, including Modern SharePoint, Teams, Lists, Forms, and Planner to suit the modern workplace
- Information Architecture: Designing and structuring your M365 online information to ensure seamless access and collaboration
- Process Improvement: Streamlining workplace processes to enhance efficiency and productivity
- User Adoption and Training: Ensuring your team can quickly adapt to new tools and workflows with minimal viable products and out-of-the-box functionality
- Business-IT Communication: Bridging the gap between business objectives and IT capabilities to ensure alignment, efficiency and innovation



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#### **Services**

- 1. Strategic SharePoint Design: Tailoring Microsoft Teams and SharePoint environments to align with your operations, ensuring they are structured and designed to meet your specific needs. This includes creating a well-organised information architecture in Microsoft 365 that allows for easy access and efficient data management, enhancing overall productivity in a secure environment.
- 2. Business Process Optimisation: Analysing and streamlining your processes to make the most of your Microsoft 365 tools, improving efficiency and reducing operational bottlenecks
- 3. User Training and Support: Providing comprehensive training and support to ensure your team can effectively use Teams, SharePoint, and other Microsoft 365 tools, maximising their potential



### **Immediate Benefits**

- Out-of-the-Box Solutions: Leverage built-in functionality for cost-effective productivity boosting solutions
- Future-Proofing for Copilot: Prepare your architecture and workflows for future Copilot adoption (if not in use already)
- Advanced Security: Benefit from enterprise-grade security features
- Expert Change Management: Our riskmanaged, critical thinking approach aligns change initiatives seamlessly with your goals, minimising disruption and maximising adoption

