

Legacy Health Services Pty Ltd

Website Legal Documents

1. Privacy Policy

Effective Date: 1st July 2026

Legacy Health Services Pty Ltd ("Legacy Health", "we", "our" or "us") is committed to protecting the privacy and confidentiality of our clients, referrers, employees and website visitors.

We collect personal and health information in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles (APPs), and other applicable Australian health privacy legislation.

Information we may collect includes:

- Name, address, phone number and email address
- Date of birth
- DVA and Medicare information
- Referral information
- Clinical and health information
- Emergency contact details
- Information submitted through our website or referral forms

We collect this information to:

- Provide community nursing services
- Assess and process referrals
- Communicate with clients, families and referrers
- Coordinate care with healthcare providers
- Meet legal and funding obligations
- Improve our services

Personal information may be shared with authorised healthcare professionals, hospitals, General Practitioners, specialists, the Department of Veterans' Affairs (DVA), Medicare and other organisations where required for the provision of care or by law.

We take reasonable steps to protect personal information through secure electronic systems, password protection and restricted access.

You may request access to, or correction of, your personal information by contacting us.

Privacy enquiries or complaints may be directed to:

Privacy Officer
Legacy Health Services Pty Ltd
Email: info@legacyhealthservices.com.au
Phone: 0494 436 944

If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC).

2. Website Terms of Use

By using this website you agree to use it lawfully and appropriately.

The information provided is general information only and is not intended to replace professional medical advice.

Legacy Health Services may update website content at any time without notice.

All website content, logos, branding, text and images remain the intellectual property of Legacy Health Services Pty Ltd unless otherwise stated.

3. Website Disclaimer

While every effort is made to ensure the information on this website is accurate and current, Legacy Health Services Pty Ltd makes no guarantee that all information is complete, accurate or suitable for every circumstance.

Healthcare decisions should always be discussed with an appropriate healthcare professional.

4. Cookie Policy

This website may use cookies and similar technologies to improve website functionality, analyse visitor traffic and enhance user experience.

You can disable cookies through your browser settings, however some website features may not function correctly.

5. Accessibility Statement

Legacy Health Services is committed to making our website accessible and easy to use for everyone. If you experience difficulty accessing information or require information in an alternative format, please contact us and we will be pleased to assist.

6. Copyright Notice

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