

Funeral Pricing Disclosure

Version V.04.26 · All prices include GST

1 Our Commitment to Transparent Pricing

We believe every family deserves to know exactly what they're paying for — before they make any decisions.

This document outlines all of our fees clearly and honestly, with no hidden costs and no surprises. We encourage you to read it at your own pace, and please don't hesitate to call us on 1800 367 000 if you have any questions. We're here to help.

2 At a Glance — Common Service Packages

The table below shows our most common service options with estimated total costs. Every family's needs are different, and we'll always provide a personalised written quote before any arrangements are confirmed.

| | | |
|---|---------------------|--|
| Private Cremation — All Inclusive | \$2,995 | <i>Sydney metro · Everything included</i> |
| <i>Includes professional service fee, transport, mortuary care, private cremation coffin, crematorium fee, and government levy. No additional costs for Sydney Metro.</i> | | |
| Memorial Service | From \$6,395 | <i>Includes up to \$495 venue hire.</i> |
| Cremation Service | From \$8,995 | <i>Includes chapel and hearse.</i> |
| Burial Service | From \$8,795 | <i>Includes chapel and hearse. Does not include cemetery fees.</i> |

Estimated totals include professional service fee, transport, mortuary care, a quality polished coffin, our celebrant, 50 orders of service, slideshow preparation, and crematorium fees (Monday to Friday). Cemetery fees — including burial plot and opening and closing costs — are not included. A detailed written quote will always be provided before any arrangements are confirmed.

Our packages have been carefully priced to offer genuine value — each is less than the sum of its individual parts. For this reason, the removal or substitution of any included item does not reduce the package price. We're always happy to talk through what works best for your family.

3 Disclosure Statement

In accordance with our obligations under the Funeral Industry Act, we disclose the following:

- Mortuary services are provided by Dignified Mortuary Services — 51/53 Canterbury Road, Canterbury NSW 2193 (operated by Leann Bulloch) and Mortuary Embalming Funeral Services — 10 Jane Street, Blacktown NSW 2148 (operated by Leann Bulloch).
- Transportation is provided by Sydney Funeral Transfers and Dignified Transport.
- We conduct services at all cemeteries and crematoriums throughout NSW, allowing you to choose your preferred location.

After hours, weekend, and public holiday surcharges may apply to services scheduled outside Monday to Friday, 9am–4pm — including viewings, transport, and other arranged services. All applicable surcharges will be itemised in your written quote.

Your loved one will always be collected promptly, regardless of the time or day.

4 Fee Schedule — Essentials

A. Professional Service Fees

| Service / Item | Fee (inc. GST) |
|--------------------------------------|----------------------|
| Private Cremation | \$660.00 |
| Memorial Service | \$2,420.00 |
| Standard Service (approx. 1–2 hours) | \$3,630.00 |
| Extended Service (over 2 hours) | \$4,840.00 |
| Bespoke Service | Price on Application |

All services held outside of Sydney Metro may incur additional costs.

B. Transportation

| Service / Item | Fee (inc. GST) |
|--|----------------------|
| Transport — Full Service, Mon–Fri 8am–4pm (includes Hearse, 4 hours) | \$1,320.00 |
| Transport — Private Cremation, Mon–Fri 8am–4pm | \$880.00 |
| After Hours (Additional Fee) | \$220.00 |
| Public Holiday (Additional Fee) | \$330.00 |
| Outside Sydney Metro | Price on Application |

C. Mortuary Services

| Service / Item | Fee (inc. GST) |
|---|----------------|
| Essential Mortuary Care and Accommodation — Respectful Preparation including Washing, Dressing, Encoffining and up to 7 Days Care | \$660.00 |
| Essential Mortuary Care and Accommodation — Private Cremation, including Washing, Dressing and Encoffining | \$330.00 |
| Temporary Preservation (Additional to EMC) | \$440.00 |
| Embalmed Preservation (Additional to EMC) | \$990.00 |

D. Legal Documentation

| Service / Item | Fee (inc. GST) |
|---|----------------|
| Medical Certificate (Cause of Death / Coroners Disposal Order & Coroners Cremation Permit) — as charged by practitioner | Usually Free |
| Cremation Risk Advice — as charged by practitioner | From \$110.00 |
| Medical Referee Cremation Permit | \$110.00 |
| Births, Deaths & Marriages Death Certificate (Registered Post) | \$77.00 |

E. Coffins and Caskets

| Service / Item | Fee (inc. GST) |
|--|-------------------------|
| Private Cremation Coffin (MDF) | \$295.00 |
| Private Cremation Coffin (Oversized) | \$345.00 |
| Standard Cremation Coffin Range | \$1,495.00 – \$1,995.00 |
| Oversized Cremation Coffin (Additional per size increment) | \$132.00 |
| Standard Burial Coffin Range | \$2,695.00 – \$6,495.00 |
| Oversized Burial Coffin (Additional per size increment) | \$440.00 |
| Eco-Friendly Coffin Range | \$2,395.00 – \$2,695.00 |
| Casket Range | \$3,195.00 – \$9,995.00 |

5 Cemetery and Crematorium Costs

The following costs are set by third-party providers and are subject to change. Current pricing will be confirmed at the time of need. Pricing based on Pinegrove Memorial Park, Minchinbury.

| Service / Item | Fee (inc. GST) |
|-----------------------------|-------------------------|
| Private Cremation | \$750.00 |
| Cremation (Mon–Thu) | \$1,675.00 |
| Cremation (Fri) | \$1,865.00 |
| Cremation (Sat) | \$2,760.00 |
| Burial Opening and Closing | \$3,725.00 – \$5,760.00 |
| Burial Plot | Price on Application |
| Government Levy — Cremation | \$45.10 |
| Government Levy — Burial | \$171.60 |

6 Optional Items

| Service / Item | Fee (inc. GST) |
|---|---------------------|
| Viewing Room — Mortuary (1 hour, Mon–Fri, 9am–4pm) | \$300.00 |
| Viewing Room — Mortuary (1 hour, outside Mon–Fri, 9am–4pm) | \$550.00 |
| Viewing at Crematorium (45 min prior to service) | From \$490.00 |
| Celebrant or Clergy | From \$660.00 |
| Venue (Church, Club, etc.) | From \$550.00 |
| Floral Casket Spray | \$495.00 – \$770.00 |
| Floral Single Stem | From \$5.00 |
| Family Transport | From \$600.00 |
| Order of Service Booklet — A4 folded, 250gsm, 4 x A5 pages (min. 25 copies) | From \$3.00 each |
| Slideshow Preparation — up to 2 songs and up to 100 images | From \$150.00 |

7 Pricing Policy

We reserve the right to adjust our pricing in line with market conditions. A written quote reflecting current pricing will always be provided before any arrangements are confirmed.

All prices listed in this document include GST and are current as of the version date shown above.

We are here to guide you through every decision with honesty, compassion, and care.